

### **Group Visits to Knebworth House – Customer Comments**

“The trip was interesting and fascinating. Our special thanks go to our House tour guide who was very knowledgeable.”

**Mr Williams, Group Organiser**

“An excellent visit - thanks!”

**Ms Miller, U3A History Group Organiser**

“Thank you for such a lovely day at Knebworth. The pre booked lunch was excellent – the manager went out of his way to make sure everyone enjoyed their lunch; all staff members were very helpful and obliging. Next the tour of the House, which was full of surprises! Two excellent guides made the House come alive”

**Mrs Sheppard, Group Organiser**

“Just a few lines to say how very much we all enjoyed our visit to Knebworth. Thank you also for a really outstanding tour of the House. Please also thank your restaurant staff for an excellent Sunday lunch. It was all carefully prepared and served with a smile”

**Mr Lamb, Group Organiser**

“The guides in the House were excellent, knowledgeable and clear speaking. The Gardens were a delight!”

**Mr Hughes, Group Organiser**

“The day was very easy going. The group enjoyed it and certainly told me so!”

**Mr Calver, Group Organiser**

“We had a truly excellent guide on our tour – just made our day!”

**Mrs Sharpe, National Trust Group Organiser**

“We enjoyed walking in the gardens and thought they looked beautiful. The British Raj exhibition was a bonus and very interesting indeed. The House was so unusual with such different styles of architecture. We had such a lovely day and enjoyed a cup of tea at the end”

**Mrs Wiffen, Group Organiser Garden Club**

We thoroughly enjoyed the illustrated talk – it really did compliment the guided tour of the House”

**Mrs Needham, Group Organiser NADFAS**

“I would like to take this opportunity to say a BIG thank you to Knebworth’s Group Bookings Co-ordinator who handled the booking so well. Thank you for your flexibility and constant assistance. My group thoroughly enjoyed the day and we hope to visit again soon”

**Ms Hurrell, Group Organiser**

“We very much enjoyed the House tour and tea in the Garden Terrace Tea Room. We were impressed with all aspects in the Tea Room and so many said they would return”

**Mrs Mead, Group Organiser**

“I would like to thank the Group Bookings Co-ordinator personally for the kind care, attention and efficiency with which the booking was handled. With all your help we thought our visit would be a success; and of course that that is just what it proved to be.”

**Mr Barwell, Probus Club Group Organiser**

“We enjoyed EVERYTHING!”

**Mr Allen, Tour Operator**

“The conducted tour was well praised, and gave us great pleasure”

**Mrs Norris, Group Organiser**

“Visiting the House was very enjoyable. Please thank all your colleagues for making our visit such an enjoyable day for our entire group. Everyone was most kind and helpful.”

**Mr Kitchener, Group Organiser**

“All of us enjoyed our day, we were thrilled to visit your charming ancestral home and garden for the first time. It was a fascinating and memorable occasion. We were also well fortified by the delicious lunch.”

**Mr and Mrs Smyth, U3A Group organiser**

“The standard of the gardens was very high – Thank you!”

**Mr Goodrich, Tour Operator**

“The House Tour was very informative and we had pleasant guides. The Gardens were beautiful.”

**Mrs Hermsen, Group Organiser, Women’s Institute**

“Our House guide was very informative, had a good sense of humour and did not rush us.”

**Mr Hancock, Group Organiser, Women’s Institute**

“Everything was outstanding. Thank you so much for organising such an entertaining afternoon for our staff. We had a brilliant time.”

**Mrs McDonnell, Company day out organiser**

I found the whole booking process friendly and professional. I appreciated the “can do” attitudes I met. On the visit day the House tour was very well received and I don’t think the day could have been bettered”

**Mr MacDonald, NADFAS Group Organiser**

“We really enjoyed our time at the Adventure Playground – all the kids had fun. Thank you for a lovely day”

**Mrs Barrett, Kids Club Group Organiser**

“I would like to thank you and all the staff for making our day out so enjoyable. Everyone had a great time and with all that was going on there was plenty to see and do!

**Mr Duthie – Outings Organiser, Church group**